

Accessibility Statement

1. Introduction

SMB Holding GmbH is committed to making its website and mobile applications accessible in accordance with legal requirements.

The applicable accessibility requirements are derived from the Accessibility Enhancement Act (Barrierefreiheitsstärkungsgesetz – BFSG), in particular § 14 in conjunction with § 3(1) BFSG, and the associated Accessibility Enhancement Ordinance (BFSGV).

The technical implementation is based on the Web Content Accessibility Guidelines (WCAG) version 2.2, compliance levels A and AA.

This accessibility statement applies to the website www.smb.at.

2. Accessibility Status

This website is partially accessible, as not all requirements have been fully met.

3. Non-Accessible Content

a) Content-related Barriers

Videos are currently only available with audio and without subtitles.

3a. Additional Information Regarding the Accessibility of the Service

• **General Description of the Service:**

The pages www.smb.at/offene-stellen/, <https://smb.at/smb-as-an-employer/?lang=en>, and <https://smb.at/apprenticeship-at-smb/?lang=en> provide information on career opportunities and apprenticeships at SMB, including the option to apply directly.

• **Description and Explanation of How to Use the Service:**

By clicking on a specific job listing at www.smb.at/offene-stellen/, the full job description opens. At the end of the job ad, clicking the “jetzt bewerben” (“apply now”) button leads to a form where applicants can enter contact details, upload their resume, etc. This form must be completed with the required information and submitted using the “Bewerbung absenden” (“submit application”) button at the end of the page.

4. Creation and Review of This Statement

This statement was created on July 1, 2025.

Method of Review:

Self-assessment (internal testing with different browsers and keyboard navigation) and extensive tests using WAVE.

5. Feedback and Contact Information

If you encounter any barriers while using our website or require information in an accessible format, please contact us:

SMB Holding GmbH

Gewerbepark 25

8075 Hart bei Graz

Austria

Email: office.graz@smb.at

Phone: +43 316 49 1900

Accessibility Representative:

Mr. Reinhard Leber

Email: leber.reinhard@smb.at

If you require accessible versions of specific content or documents, we will provide them upon request within a reasonable timeframe.

6. Dispute Resolution Procedure

If you believe that this website is not accessible, you can contact the office or person listed under section 5.

If you do not receive a satisfactory response within six weeks, you may contact the relevant regional branch of the Social Ministry Service (Sozialministeriumservice) for dispute resolution:

- **Burgenland:** Neusiedler Straße 46, 7000 Eisenstadt, Tel. 02682 / 64 046
- **Carinthia:** Kumpfgasse 23–25, 9020 Klagenfurt, Tel. 0463 / 58 64-0
- **Lower Austria:** Daniel Gran-Straße 8/3, 3100 St. Pölten, Tel. (St. Pölten office)
- **Upper Austria:** Gruberstraße 63, 4021 Linz, Tel. 0732 / 76 04-0

- **Salzburg:** Auerspergstraße 67a, 5020 Salzburg, Tel. 0662 / 88 983-0
- **Styria:** Babenbergerstraße 35, 8020 Graz, Tel. 0316 / 70 90
- **Tyrol:** Herzog Friedrichstraße 3, 6010 Innsbruck, Tel. 0512 / 56 31 01
- **Vorarlberg:** Rheinstraße 32/3, 6900 Bregenz, Tel. 05574 / 68 38
- **Vienna:** Babenbergerstraße 5, 1010 Vienna, Tel. 01 / 588 31